

# Terms of use of euVou platform

The following Terms of Use are based on the principles of **TECH HOUSE SOLUÇÕES EM EVENTOS LTDA. ("euVou")** and represent the terms of service that govern our relationship with Users.

## 1. About euVou

euVou is a digital platform that offers solutions for managing the organization of events, providing the best experience for both the Visitor and the Event Organizer.

If you do not agree with the terms described here, please contact us so we can understand your dissatisfaction and re-evaluate our Terms of Use. Moreover, in case of disagreement, we recommend that you do not register on our platform or use any of our services.

It is important to note that euVou is not part of the event organization. The activity developed by us relates only to the provision of infrastructure through which the event will be held.

## 2. Using the services.

To use euVou services, you need to create an account on our platform. Learn more by accessing our privacy policy.

Only persons in full condition to exercise the acts of civil life or through their legal representatives are allowed to register on our platform.

By creating an account you agree to provide true, complete and updated information about yourself.

If we have reason to believe that any information you provide is untrue, we have the right to suspend or terminate your account, as well as refuse to provide any of our services.

Any error, delay, loss or damage caused due to the registration of incorrect, incomplete or outdated information is your sole responsibility.

## 3. Username and Password:

When you register on our platform, you will choose a form of access. Either by creating a login and password or by using social networks. The access information is personal and non-transferable.

You are solely responsible for maintaining the confidentiality of the access information chosen when registering.

You are solely and exclusively responsible for all activities that occur under your account and you undertake to notify us immediately of any unauthorized use of your account or any other breach of security.

euVou shall not be liable for any losses or damages resulting from unauthorized access or use of your account.

## 4. Your Obligations:

By purchasing any of our services you commit to:

a. Enter correct, complete and updated data. Otherwise, the purchase may be invalidated and you will have to make a new purchase, subject to the conditions and availability of tickets/registrations at that time;

b. Bear the amounts charged on your credit card bill, in case this is the chosen payment method;

c. Pay the full amount of the boleto and pay it by the due date, if you choose this method of payment. After the due date, the boleto is no longer valid for the purchase and the ticket/registration will no longer be reserved for you;

d. Buy the tickets/registrations only through euVou's proprietary platforms (website and/or mobile app) or at authorized points of sale. EuVou is not responsible for and does not vouch for the veracity or reliability of tickets/registrations purchased via third parties, other websites or any unauthorized point of sale;

e. Consentingly provide all information and documents that are requested in case any validation of the purchase is required by euVou or the payment processor;

f. If you have purchased tickets/registrations using a credit card, have in hand at the event gate a photo ID of the cardholder or the card used for the purchase;

g. Promote the security of the ticket from the moment it is in your possession, not disclosing it or allowing third parties access to it in any way;

- h. Allow the personal data provided by you to be retained, stored, and entered into a database, in the manner and timeframe set forth in our privacy policy, for the established purpose;
- i. Bear the fee eventually charged by the payment processor for the withdrawal of the credit resulting from the chargeback in case of cancellation of the purchase; and
- j. Hold euVou harmless from any responsibility for the realization of the events for which tickets/registrations were purchased. euVou is not the Organizer of the event. We provide the platform for Event Organizers to sell their tickets/registrations and manage their participants.

#### **5. Cancellation and refund of transactions**

It is the Event Organizer's responsibility to communicate to its potential Buyers its own cancellation policy, which must be compatible with the maximum refund period allowed by the Consumer Protection Code and request, when deemed necessary, the cancellation of the transaction through the tools present in the platform.

#### **6. Image Rights**

For all rights purposes, you authorize euVou to use your image and photos within our platform, without any kind of restriction and duty of remuneration for this.

#### **7. Account Exclusion**

euVou, at its sole discretion, may terminate your account and remove any and/or all content created by you through the platform, at any time and for any reason, including, without limitation, if we find that you have violated these Terms of Use.

#### **8. Limitation of Liability**

euVou does not produce or organize the event. The events sold through our platform are provided by Event Organizers and event houses that use the services offered by euVou for selling their own tickets/registrations and managing their participants.

We do not participate in the production of the events made and sold through our platform and we are not liable, under any circumstances, for any losses and damages related to the participation in events using our services.

euVou shall not be liable, under any circumstances, for any losses and damages related to the use of our services. We reserve the right to modify, suspend or temporarily discontinue the services we provide.

#### **9. General Provisions**

euVou is not responsible for any damage or injury from sending information or advertising content that have not been triggered by euVou, whether legitimate or undesired, and is not responsible for the content of the opinions posted on the page of the events.

The euVou Terms of Use do not generate any exclusivity right, unless the parties sign a written agreement to that effect, as well as no other rights or obligations other than those expressly provided herein.

Any tolerance to any violation of the terms and conditions contained herein shall be considered mere liberality and shall not be construed as novation, invocable precedent, waiver of rights, tacit change of contractual terms, acquired right or contractual amendment.

Communication with euVou shall be made through the service channels indicated and made available on our platforms.

#### **10. Applicable Law**

Although it complies with the European legislation for data protection, this document is governed by and shall be interpreted in accordance with the laws of the Federative Republic of Brazil.

#### **11. Forum**

The courts of Barueri, São Paulo, are hereby elected as the competent jurisdiction to settle any issues that may arise from this document, expressly waiving any other, no matter how privileged it may be.

**12.Consent**

By using our platform, you declare that you are aware of the terms contained in our Privacy Policy and, furthermore, you agree with the Terms of Use contained in this document.

**13. Third Party Consent**

If you are contracting on behalf of another person, you guarantee, under your full civil and criminal responsibility, that you have the free, specific, informed and explicit consent of the person you are representing.

**In this case, if you do not have the represented person's consent, you should not proceed with the engagement.**